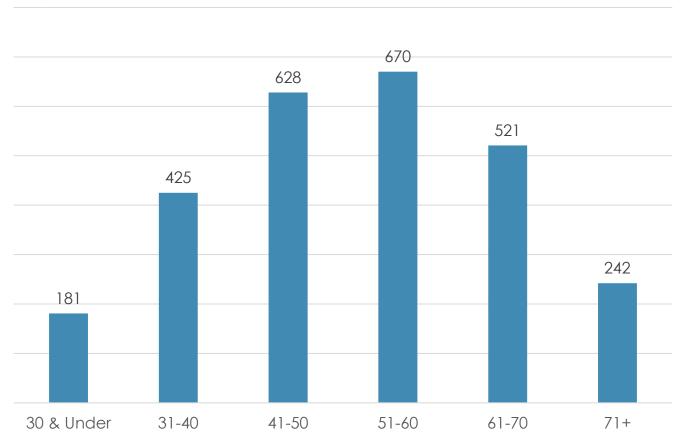


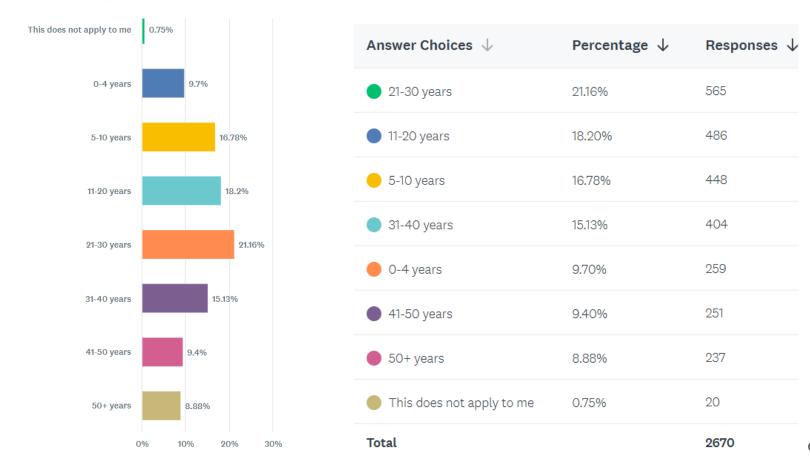
FALL 2025 TRAIL USER SURVEY

- Online survey was open for three weeks (October 2-23, 2025)
- Received 2,678 responses, a slight increase from last year
- 5th consecutive year seeking feedback

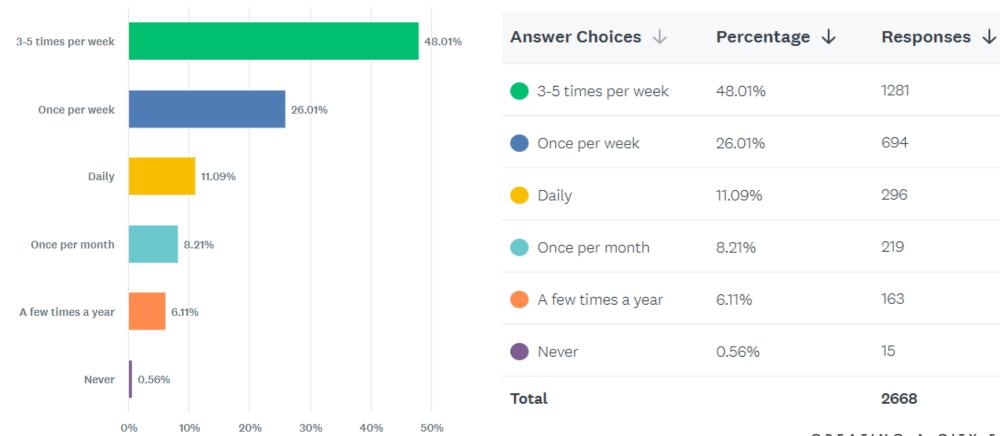
What is your age?



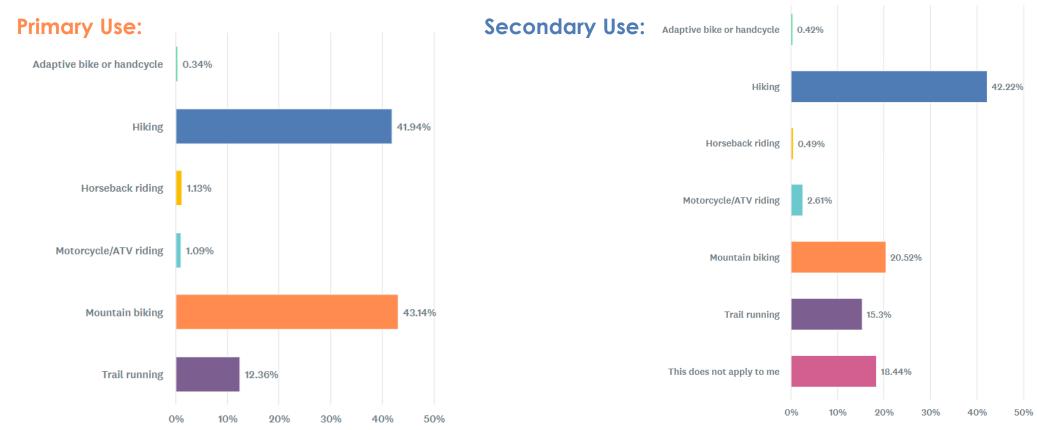
How long have you lived in the Treasure Valley?



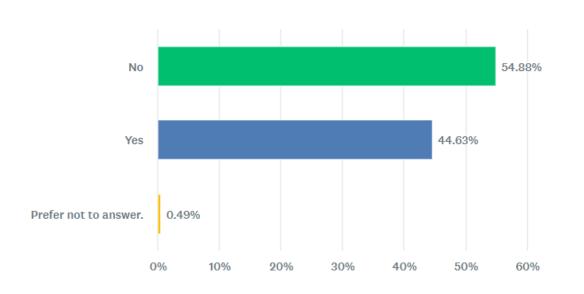
How often do you use the Ridge to Rivers trail system?



Please tell us your way of enjoying the Boise Foothills.

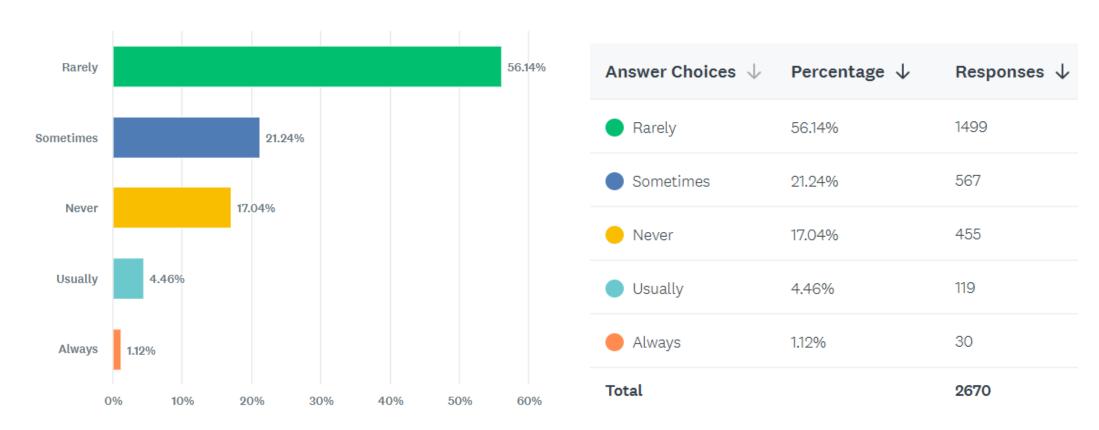


Do you hike or ride with a dog?

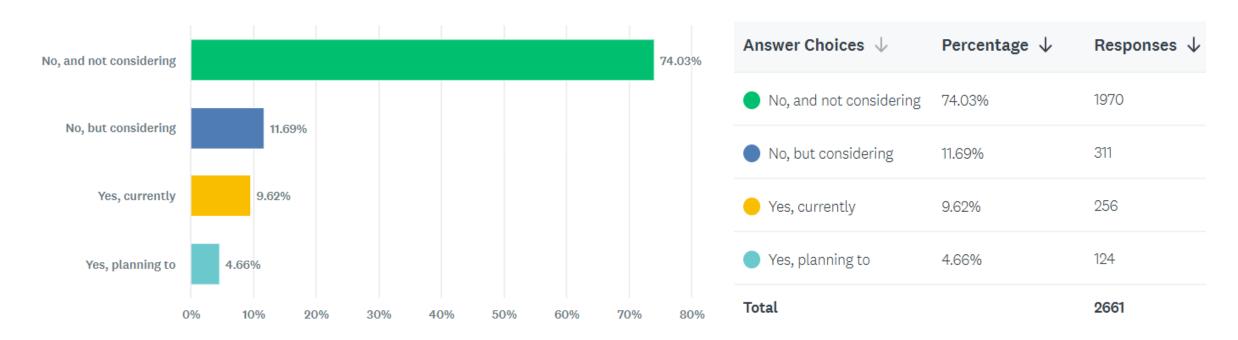




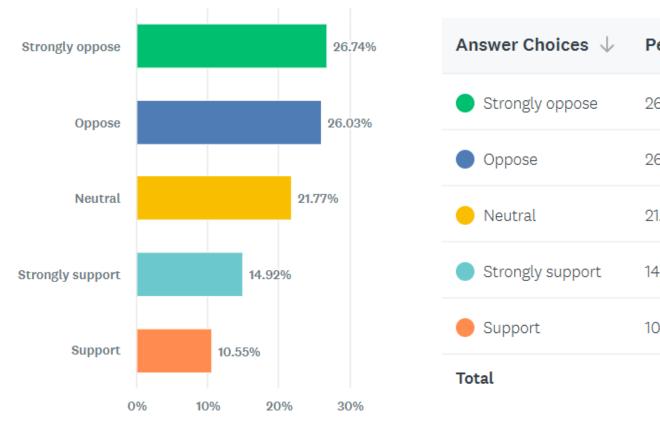
How often do you experience conflicts with other users?



Do you personally use or plan to use an e-bike on approved trails in the Boise Foothills?

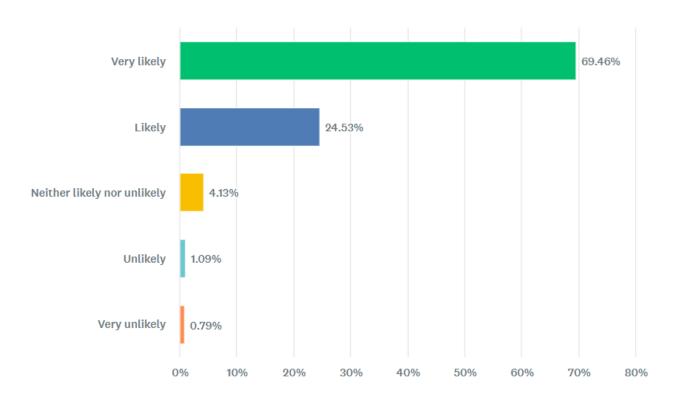


How do you feel about the use of e-bikes on the trails?



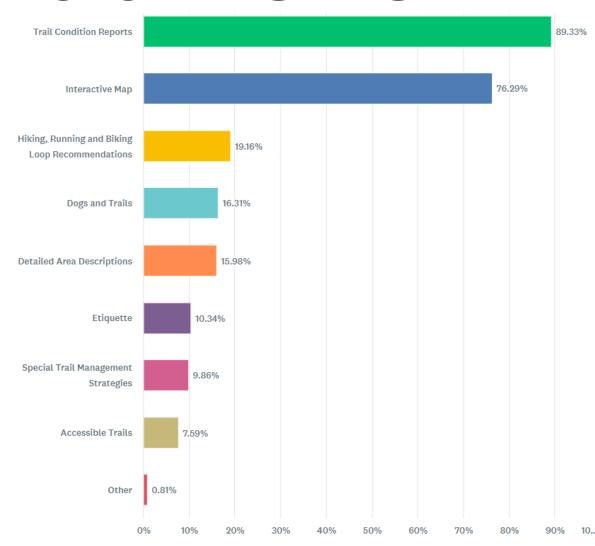
Answer Choices $\ \downarrow$	Percentage ↓	Responses ↓
Strongly oppose	26.74%	710
Oppose	26.03%	691
Neutral	21.77%	578
Strongly support	14.92%	396
Support	10.55%	280
Total		2655

When you encounter muddy sections on a trail, how likely are you to avoid them by turning back?



Is it clear why we ask users to stay off muddy trails?

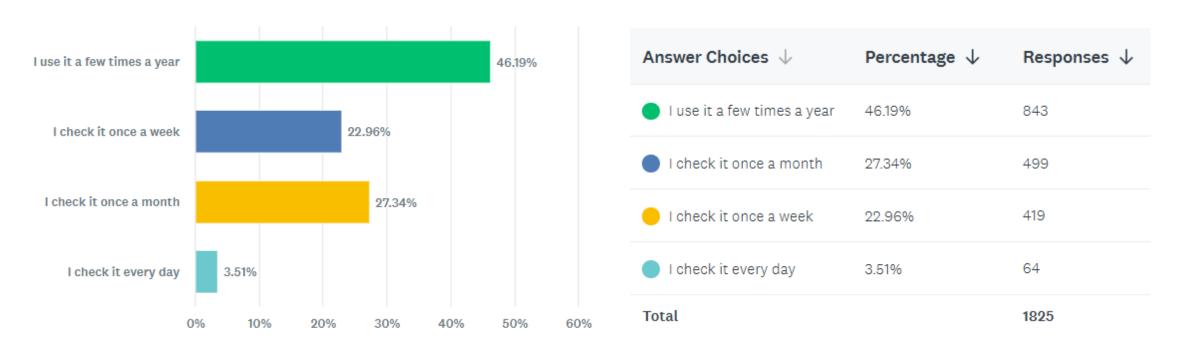
Answer Choices ↓	Percentage \downarrow	Responses \downarrow
Yes	97.78%	2604
No	2.22%	59
Total		2663



80% of respondents said they visit ridgetorivers.org for information.

What information on the website is the most valuable?

How often do you use the interactive map on the Ridge to Rivers website?



Rank in order of your most used to your least used Interactive Map features.

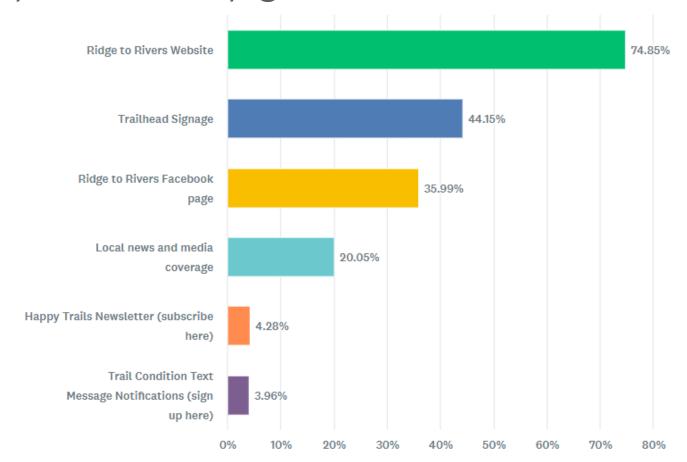
Most Used

- 1. To check trail conditions and read trail reports (4.53 score)
- 2. When planning my route (3.77 score)
- 3. To explore reserve and trail connections (2.5 score)
- 4. To find a parking lot or trailhead (2.28 score)

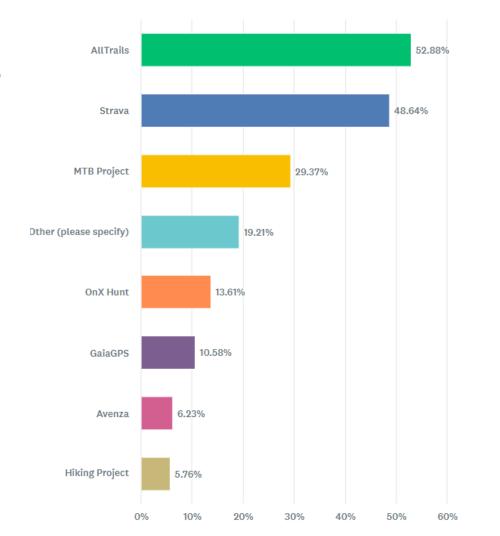
5. To see if a trail is open to dog off-leash (1.92 score)

Least Used

How do you currently get information about Ridge to Rivers?



What other trail apps do you use?



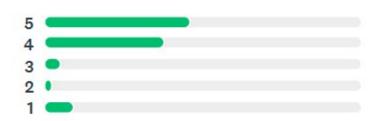
Other:

- Trailforks
- Ride with GPS
- Boise Trails Challenge
- Garmin Connect

How satisfied are you with the Ridge to Rivers trail experience?

"First and foremost, THANK YOU! We are fortunate to have access to such an incredible trail system."





"Keep up the excellent work! Our trails are one of the main reasons I love living in Boise."

"I appreciate all the work Ridge to Rivers does! We are so lucky to have our foothills trail system. I am repeatedly frustrated by the mountain bikers and runners who continue to damage the trails by using them when wet or muddy."

"I appreciate the availability of dog waste clean up bags at trailheads. I do not have a dog but appreciate owners who clean up after their dog."

SURVEY FEEDBACK ANALYSIS

- Roughly two-thirds of respondents expressed gratitude for the trail system, many calling it "the best thing about living here" and noting how the trails foster community connection
- Many recurring concerns about e-bikes, dog control, and trail use etiquette (conflict between hikers and bikers)
- Pro e-bike comments (particularly older adults or those with health limitations) requested expanded Class 1 access
- Many strongly urged the city to keep e-bikes off the trails entirely
- Dogs were the second most common concern: uncollected waste, dogs off-leash being bothersome
- Etiquette frustrations also covered mountain bikers riding too fast downhill, hikers walking side-by-side and blocking the trail, and earbud users not hearing others approaching
- A repeated frustration with people ignoring closures and using muddy trails

Overall sentiment: 60% positive, 30% constructive but critical, and 10% negative (mainly around e-bikes, dogs, and etiquette of trail users).